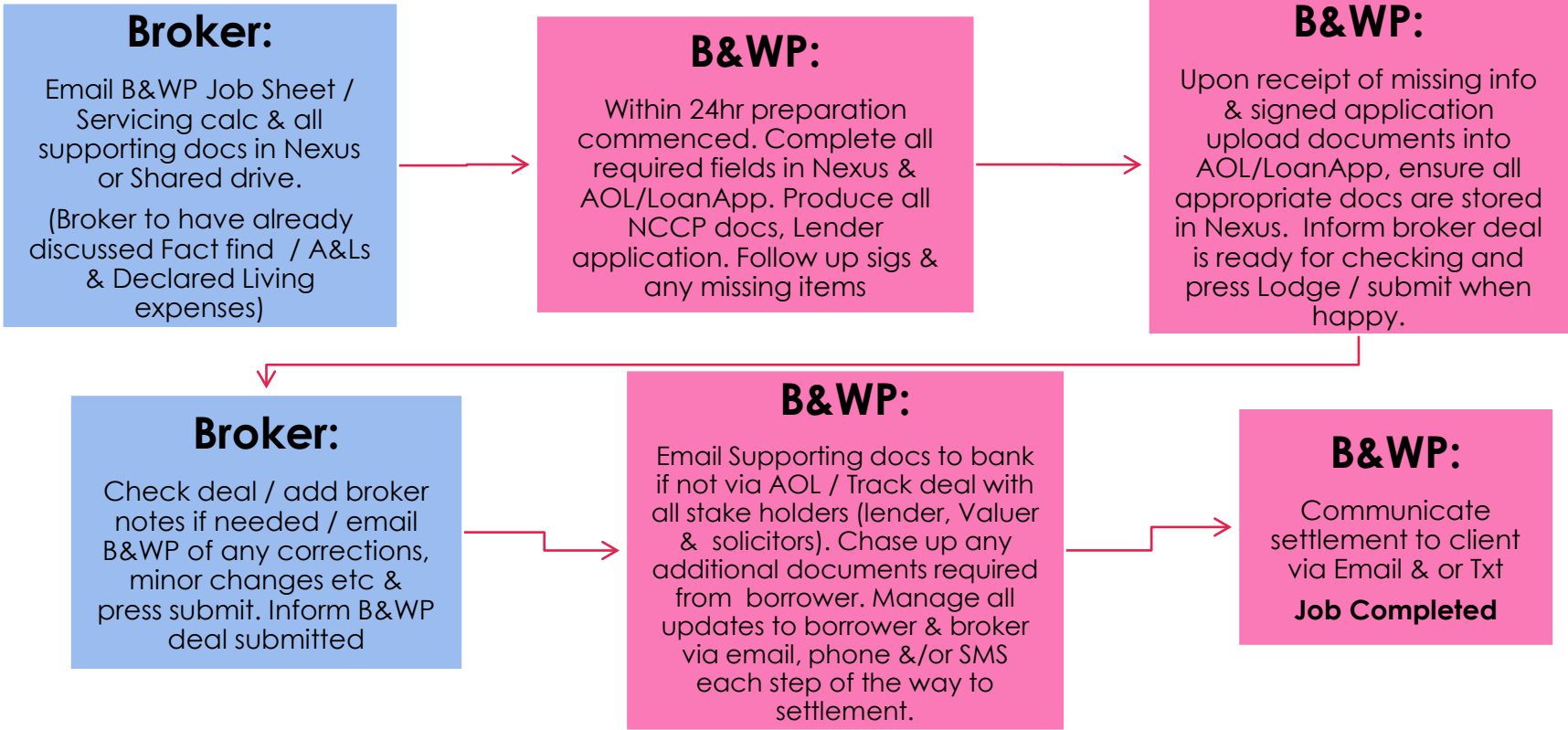


# BEGINNING TO END PROCESS LODGE & TRACK (EXCLUDES PRE-APPROVALS)



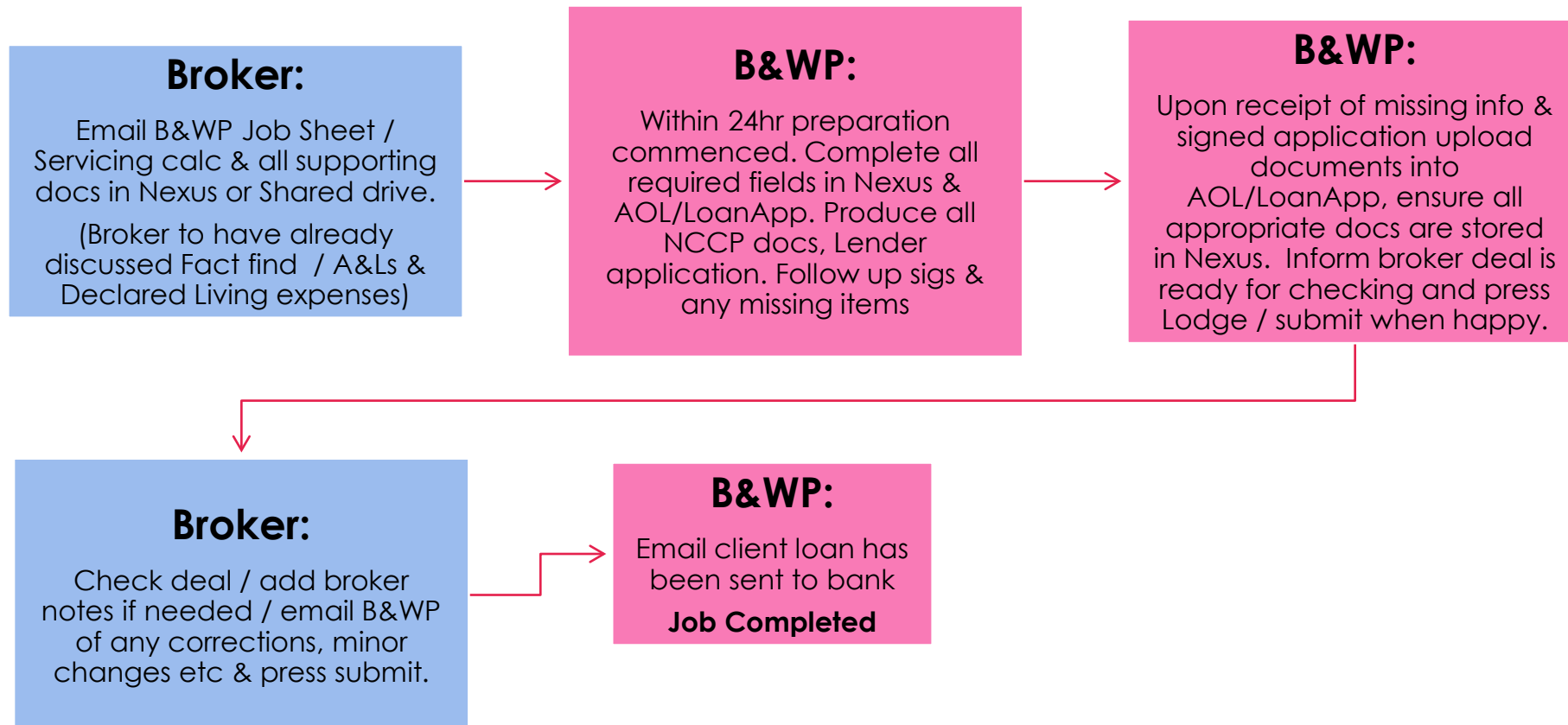
**NOTE:**  
Number of **follow ups** will be up to 3 times with stakeholders and customers via phone / email or SMS. If no response than broker intervention will be required.

**Note:** B&WP will be guided by broker as to the extent of communication with client for missing docs / status updates etc.

# SUBMISSION ONLY

## PROCESS TO LODGMENT ONLY

(INCLUDES PRE-APPROVALS)

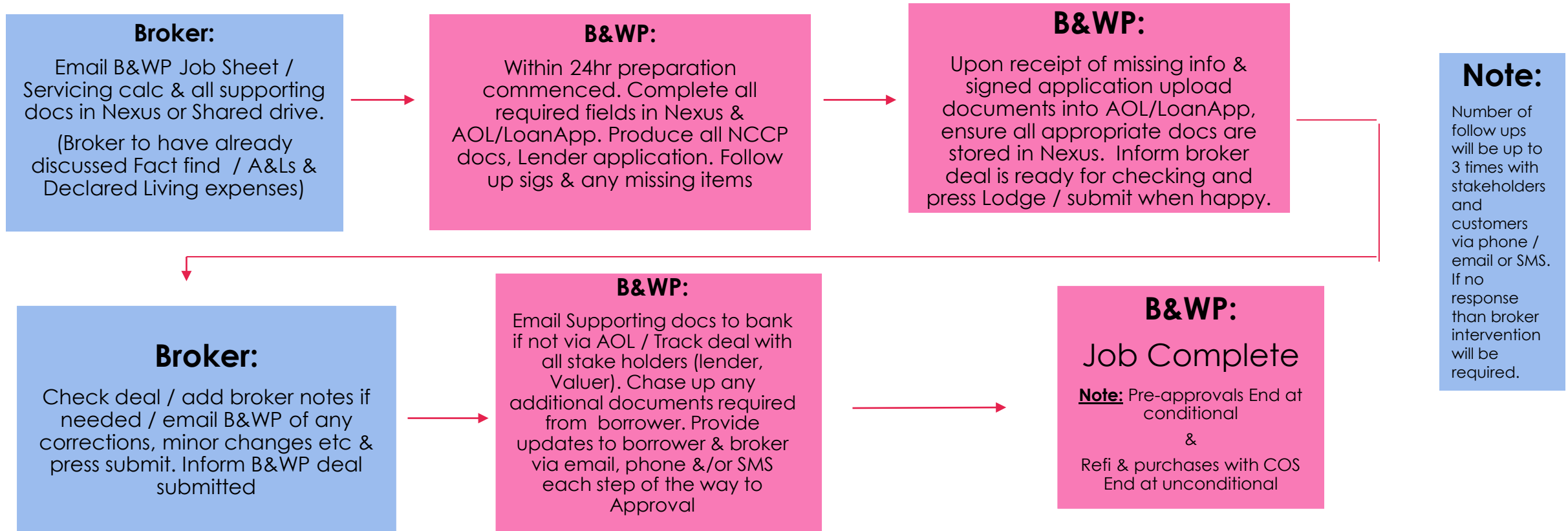


**Note:** B&WP will be guided by broker as to the extent of communication with client for missing docs / status updates etc.



# Process & FOLLOW TO APPROVAL

(INCLUDES PRE-APPROVALS)

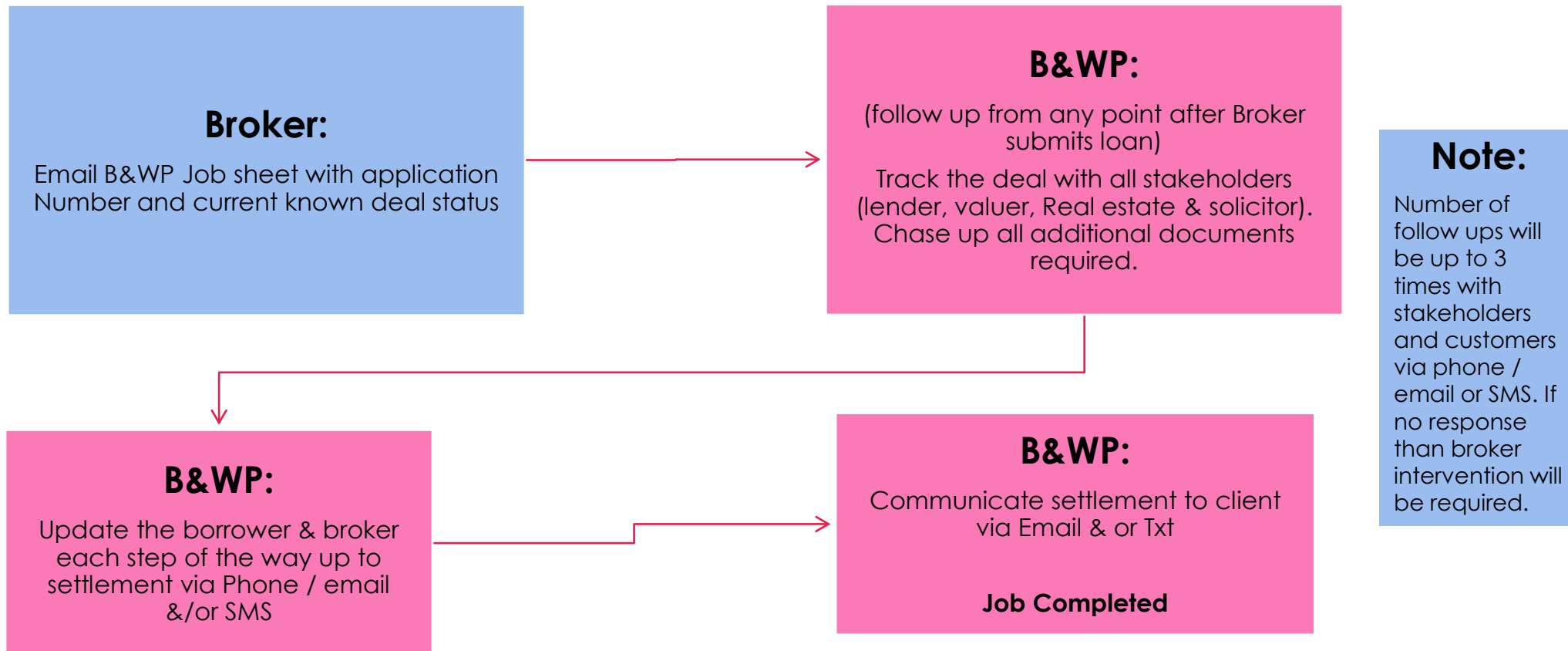


**Note:** B&WP will be guided by broker as to the extent of communication with client for missing docs / status updates etc.



# FOLLOW / TRACKING ONLY

AFTER LODGMENT



**Note:** B&WP will be guided by broker as to the extent of communication with client for missing docs / status updates etc.

